



University of  
Nottingham Sport

# Retail Returns Policy

1. We want you to be completely happy with your PlayerLayer/UoN Sport purchase, however if you do need to return any non-personalised items for a refund, please do so within 28 days of purchase by visiting a University of Nottingham Sport centre.
2. For a refund to be processed please ensure you have proof of purchase and the bank card in which you purchased the garment present at the time of refund.
3. If you wish to exchange a garment for a different size, please visit a University of Nottingham Sport Centre.
4. Items must be in the same condition that you received it for a refund or exchange to be processed.
5. We do not accept returns of personalised items, garments and swimwear.