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Supporting positive neighbourhoods
and tackling issues in the community



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City Council



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University of
Nottingham
Students' Union



Supporting positive neighbourhoods and tackling issues in the community

Many students are living away from their family home for the first time and are naturally exploring their newfound independence.

The University of Nottingham, along with our Students' Union, is committed to supporting students who live off-campus.

The majority of our students are good citizens who positively contribute to the area in which they live, work and study. However, we recognise that a minority can participate in anti-social behaviour which may include noise, disruptive gatherings and waste or recycling issues.

The University takes the concerns of local residents seriously and as a result has worked with Nottingham City Council and Nottinghamshire Police to produce this guide. Outlined are the high expectations we set for our students through our Code of Discipline and the enforcement measures in place to tackle anti-social behaviour. It is also a handy reference on how to report problems to the relevant authorities.

1. Code of discipline for students

We have high expectations of our students who must sign up and agree to abide by our Code of Discipline for Students. These conditions apply to on and off-campus community settings. The Community Engagement department is a dedicated team that supports students living off-campus and responds to allegations of misconduct. The University of Nottingham uses our Code of Discipline for Students to challenge students and hold them to account for their behaviour.

2. Student volunteers

Through our Students' Union we offer volunteering opportunities that enable students to participate in their communities, develop a sense of belonging and love for their city while gaining experiences important to their future as valued employees.

More than 3,000 University of Nottingham students give up their time to good causes in Nottingham every year through a range of volunteering activities. In the last academic year, 2021/22, our student and student groups raised £245,172 for local, national and international charities and worked with a range of partner charities including the Friary, Unseen UK and Save the Children.

3. Tackling antisocial behaviour

Anti-social behaviour such as waste and recycling neglect, late and loud house parties, disruptive gatherings on the street or in gardens is not acceptable and we take it very seriously. We have robust policies and practices for addressing incidents of student-related anti-social behaviour. Sanctions may include:

- Formal warnings
- Workshop attendances
- Monetary fines
- Suspensions
- Expulsions

4. Ongoing education and support

Students who have been involved in community misconduct may be required to attend an educational workshop or undertake an online course, to help them understand the effects of noise nuisance behaviour from a victim's perspective. Developed in collaboration with local residents and Nottinghamshire Victim Care, they demonstrate the importance of modifying future behaviour so not to cause distress to neighbours or the wider community. Students involved in disciplinary matters receive support and guidance through student support services and the Students' Union.



5. Supporting local services

Working in partnership with Nottingham City Council, Nottinghamshire Police and our Students' Union allows us to make changes, tackle issues and support the development of positive communities. At the University of Nottingham we:

- Commit up to £30,000 each year to support Nottingham City Council Community Protection Services
- Provide funding to Nottinghamshire Police to deliver dedicated operations at key times of the year, such as welcome week and regular burglary prevention patrols
- Attend regular partnership meetings with the City Council, Nottinghamshire Police and Nottingham Trent University
- Engage in monthly Neighbourhood Action Team meetings with local Councillors
- Participate in ward walks with local Councillors
- Sit on the City Centre Management Group
- Provide a key role in supporting the Nottingham Night Time Economy (NTE) safety group chaired by Notts Police
- Liaise closely and regularly with representatives from Residents' Associations

Community Protection Service

Community Protection is a unique Nottingham City Council service set up to tackle anti-social behaviour and environmental crime across all of Nottingham's communities. The Community Protection Service works in close partnership with Nottinghamshire Police and provides the following:

- 80 local Community Protection Officers (CPOs) work across the city - providing a visible and friendly fast response to neighbourhood issues
- Support for vulnerable people in distress or at threat of harm and ensuring they are safe
- A network of specialist departments including Environmental Health and Trading Standards
- Reporting and enforcement of anti-social behaviour including failure of landlords to deal with rubbish
- Enforcement of Public Spaces Protection Orders, for example to prevent drinking alcohol in public spaces
- Support for the safety of students in our city
- On the spot fines for a range of environmental offences including littering, fly-tipping, fly-posting and dog fouling
- Additional out of hours operations thanks to additional funding from the University of Nottingham.



Some of the Community Engagement Ambassadors meeting Lilian Greenwood MP on a recent visit to the university.

Community Engagement Ambassadors

The Community Engagement Ambassador (CEA) scheme is an exciting new pilot project funded for the 22/23 academic year. The UoN Community Engagement Team has recruited 12 current students to support community cohesion initiatives in three specific zones across Lenton and Radford.



Purpose of the initiative:

- To build positive and more longstanding relationships in the community between all residents
- Promote respectful behaviour and raise awareness of living in a mixed and diverse community
- Improve awareness of sustainability amongst students through better household recycling and litter picking as we support Nottingham's Carbon Neutral 2028 ambition
- Promote more consistent and ongoing work with partners such as Community Protection Officers (CPOs) and Police
- Improve neighbourhood safety through a variety of crime reduction initiatives and campaigns
- Improve the look and feel of neighbourhoods, ensuring Nottingham is a clean and green place to live

What the ambassadors will do:

- 12 Ambassadors will proactively patrol defined engagement zones across Lenton and Radford
- Each Ambassador will work up to 6 hours a week
- Offer proactive advice to residents when issues are identified (contaminated recycling, bins on streets, build-up of excess waste, parking issues, home insecurity)
- Record and escalate serious issues to the relevant authority
- Act as a feedback tool to the University regarding the residential experience in the defined zones
- Support community events and projects, encouraging student participation

Please email CommunityEngagement@Nottingham.ac.uk to find out more.

How to report anti-social behaviour, incidents and issues

1. Call the Police non-emergency number 101

- Listen to all options carefully
- Explain the problem in as much detail as possible
- Ask if there is any available resource to respond, such as an overtime CPO
- Record the incident number

2. Report online to Nottingham City Council

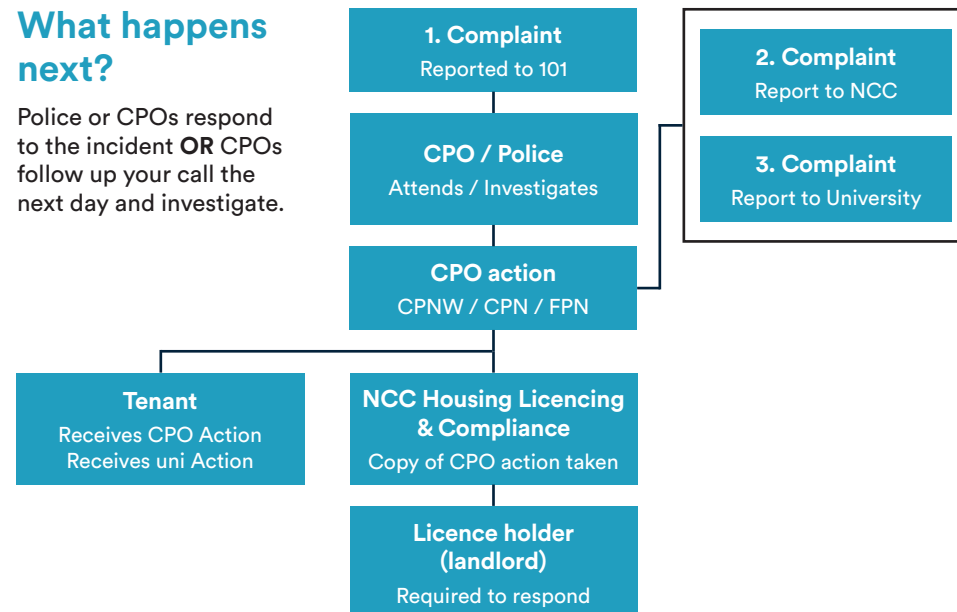
- nottinghamcity.gov.uk/reportit
- Record your case reference number
- You will be kept updated on the progress of your case

3. If you suspect the issue is student related, report to the relevant university

- Please include your 101 incident number and your City Council case reference number
- Give a detailed description of the incident, including date and time
 - UoN = CommunityEngagement@Nottingham.ac.uk
 - NTU = CommunityLiaison@NTU.ac.uk

What happens next?

Police or CPOs respond to the incident **OR** CPOs follow up your call the next day and investigate.



What actions can CPOs take?


CPOs follow the Anti-Social Behaviour, Crime and Policing Act 2014 and may take the following actions in response to a reported incident.

Action by Community Protection Officer	Outcome
Attend or retrospectively investigate the reported incident, de-escalate and/or issue safety advice	Anti-social incident is resolved and behaviour stopped.
Community Protection Notice Warning (CPNW)	A warning to desist any specified behaviour. A breach of this escalates to a Notice (below).
Community Protection Notice (CPN)	A legal requirement to stop doing any specified behaviour within a detailed time frame (immediate effect). Failure to comply with a CPN is a summary offence carrying a maximum penalty on conviction of fine up to £2,500.
Fixed Penalty Notice (FPN)	CPOs may issue a Fixed Penalty Notice (max £100) conferring immunity from prosecution for that offence if paid within 14 days.


Note: CPOs take action against all those responsible for anti-social behaviour including, but not limited to, students.

Useful contacts

Nottinghamshire Police

 999 in an emergency or 101

Community Protection


 0115 915 20 20 (office hours) or 101


 nottinghamcity.gov.uk/ReportIt and select 'report a problem'

City Council HMO team

 hmo@nottinghamcity.gov.uk

University of Nottingham Community Engagement

 [CommunityEngagement@
Nottingham.ac.uk](mailto:CommunityEngagement@Nottingham.ac.uk)

 0115 74 87412

 nottingham.ac.uk/yourcommunity

University of Nottingham Students' Union


 su.nottingham.ac.uk

Nottingham Trent University Student Community Liaison

 communityliaison@ntu.ac.uk

 0115 848 4256

Nottingham Trent University Students' Union

 trentstudents.org