



Effectively interacting and engaging patients who are under-served

Transcript for 'Empowerment'

Sabina: I've spoken to Mrs Khan, she seems to be struggling with her medicine and the side effects she is getting from them.

Pharmacist: OK. I'm sorry to hear that. What we can do we can sit down in our consulting room and we can talk about all the different medications and try to clear up any problems. Is that OK?

Mrs Khan: Yes

Pharmacist: Would it be ok if Sabina came in with me?

Mrs Khan: Yes please

Pharmacist: Alright. Sue I'm just doing an MUR with Mrs Khan OK

Sue: OK.