

## Transcript

### Doreen:

Angela described the family experience of visiting Doreen in hospital in very positive terms. She felt they were able to share some very positive experiences during the last days of Doreen's life.

*"My daughter and I visited and... do you know, it was wonderful because we opened the door, she hadn't recognised us for months and she grinned the most huge grin like she recognised us, and that was wonderful for us because she knew who we were."*

Two days later, Angela received a phone call to come quickly to the ward.

*"The hospital rang, and said, I think you need to come now, so we rushed home and jumped in the car and we were there in twenty minutes."*

Angela and her husband sat either side of her mother, keeping her company until she died.

*"I held her hand and put my hand on her head and just spoke to her...it was lovely. And, in fact, it was the nicest way she could have gone, because she just went very gently."*