

## Transcript

### Consultant, Fir Ward:

We had a lot of chats with the family and we managed to find her a side room. And, actually, once we got the side room, the family were then all of a sudden quite happy. Their mum was really comfortable and they were quite happy too, and their preference then was hospital.

### Focus Group, Palliative Care Team:

They may be elderly and have a partner, but actually, the idea of caring for that person is huge. And it may be that they promised that they can die at home, and you're thinking the reality of that is going to be so hard.

### Staff Nurse, Fir Ward:

Families are often frightened as well so they like them to be in hospital.

### Staff Nurse, Ash Ward:

At least in the hospital we've got the support of the hospital around us and all that goes with that and we can phone an on-call pharmacist if we haven't got enough morphine or whatever, or if there are any problems with the syringe driver.

You know, take that out of the equation and it's an all different ball game.

### Deputy Ward Manager, Fir Ward:

Obviously, ideally, it would be the best, I think, people want to go home. I think that would be the ideal. But some people have got real things about not wanting to die in their own home.

### Consultant, Oak Ward:

I've had a number of people say, *"Actually, no, when I die, I want to be in hospital because I know that I'll be looked after"*. And, I think, older people often don't want to be a burden... A lot of people are aware that actually, they're worried that it's going to be too stressful for their spouse. They're worried that whatever community services say they'll do, they won't be there at three in the morning, at five in the morning, and it'll fall to daughter or husband or wife.