

Transcript

Previous findings – staff interviews:

Difficult Environment

Ward Sister, Elm Ward

We haven't really discussed the actual environment in terms of what it's like, the noise factors, the buzzers and machines. And, the lighting. Particularly if it's end stage dementia. Our environment is very set up for a clinical, acute medical ward. It is not set up for patients with dementia. It's not set up for patients who are end of life. So it'd be very nice to have somewhere a little bit more homely.

Distress

Staff nurse, Oak Ward

Other patients that have been a little bit with it have said, 'I don't want to be in this bay any longer. I can't be in this bay', and I'll say, 'Why?', and they'll say, 'Because that person there is dying.' You know, we don't tell them, we don't advertise it, but, they do get the idea, they do get the feeling, they do understand these things, especially if they're at the early stages of dementia.

Privacy

Ward Sister, Elm Ward

When you've got relatives behind a curtain sitting with somebody who's dying, and you've got a relative opposite sitting, having a laugh and a joke, about, you know, whatever, I think you're not, you're not providing the best for all of them, if you're doing that. So that's sometimes quite difficult to cope with, the fact that they haven't got that privacy that they deserve and need.