

Pension Decision Service

Enabling informed member choice



Whether you find planning your retirement daunting or exciting, what's most important is getting the right outcome for you.

To support you in making an informed choice, included with your Pension Retirement Pack is our "Making your Pension Decision" brochure which outlines a number of important considerations and outlines your options.

In addition, your dedicated Retirement Relationship Manager is on hand to help with any questions you may have. A call with a Retirement Relationship Manager is designed to:

- Provide you with factual information about all of the options available
- Talk through your Retirement Pack
- Validate your understanding of the available options
- Build confidence and knowledge to enable you to make an informed decision
- Help you to understand your next steps



The decision you make now is likely to have an impact on the rest of your life.

Beware of pension scams

Many people have lost money to fraudsters or cold callers, some have lost their entire pension funds.

The Money Advice Service has some helpful information on how to protect yourself from scams.

Find out more online at:
www.moneyhelper.org.uk

Protect against scams Know your options

Contact your Retirement Relationship Manager today on
0800 280 2448

Make sure you make an informed decision by calling your dedicated Retirement Relationship Manager on 0800 280 2448. They will explain what options you have and what additional support is available to you should you need it.

Lines are open between 9:00am and 5:00pm, Monday to Friday.

Please have your National Insurance Number ready so that we can deal with your enquiry quickly.